

A Guaranteed Reward with  
Every Purchase



## **Royalty Rewards® Member FAQ**

### **I've already signed up. When will I receive my Welcome Postcard?**

You can expect your Welcome Postcard of a A FREE \$10.00 Off Your Next Visit to arrive in 3-5 weeks from the date you signed up. Please keep your eye out for a large, full color postcard that will arrive at the address you provided on your enrollment form. If 5 weeks have passed from the date you signed up and you still haven't received your Welcome Postcard, please [click here](#) to send us an inquiry on your account.

### **How do I check my points balance and account activity?**

You can check your points balance online by logging into your account at [www.MyOwnRewards.com](http://www.MyOwnRewards.com). Your username is your 16-digit card number (with no spaces or dashes), and your password is your last name in lowercase.

### **I've moved. How do I update my address?**

You can update your address and mailing information by logging into your account at [www.MyOwnRewards.com](http://www.MyOwnRewards.com). Your username is your 16-digit card number (with no spaces or dashes), and your password is your last name in lowercase.

### **How do I earn points?**

Each time you visit Master Mechanix , please be sure to provide your Royalty Rewards® Card or Keytag to your server when paying for your bill. You will earn 1 point for every dollar spent—and some promotional purchases may earn more.

### **When will I earn an Award? How can I redeem it?**

For every 400 points you accumulate, you will automatically receive a \$20 Award Certificate in the mail within a few weeks. Once you receive this, you can use the \$20 Award Certificate during your next visit to Master Mechanix.